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Patents 1 - 6 on workload performance metrics moving messag

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performance modeling interface US Pat. 5276877 - Filed Oct 17, 1990

These metrics would preferably be part of .MDL file 305, but they could be provided in other ways ... workload parameters, devices, and performance metrics. ...

[APPLICATION] Systems and methods for using metrics to control throttling and swapping in ... US Pat. App 10/714,157 - Filed Nov 14, 2003

- ... method and system for optimizing system performance for a given workload by
- ... for using performance metrics for controlling throttling of new messages ...

Methods and apparatus for processing of communications in a call center ...

US Pat. 6563920 - Filed Dec 15, 1999 - Avaya Technology Corp.

It is well known that the overall performance of a call center is highly ...

are generally moving from a reactive operation based on historical metrics or ...

TDM hand-off technique using time differences

US Pat. 5260943 - Filed Jun 16, 1992 - Motorola, Inc.

Moreover, the corresponding increased workload on the multi-site controller to process all ... monitoring of signals can employ quality metrics based ...

Method for managing a heterogeneous IT computer complex

US Pat. 6557008 - Filed Dec 7, 1999 - International Business Machines Corporation

9 illustrates the flow for the performance of the operations previously described

with \dots Web ennoblement etc. whereas the scored island-specific metrics \dots

[APPLICATION] Method and structure for near real-time dynamic ETL (extraction ... US Pat. App 10/455,398 - Filed Jun 6, 2003 - International Business Machines Corporation

That is, evaluators 104 can subscribe to business metrics that are generated ...

and ensures that resources, workload, and time-constraints are optimized. ...

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